## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventors: Peter McCullagh; Mark Stevens; Michael Paulson; Marc Salinas

Cameron Janes; Anastasia Cheung; Edmund Leonard

Assignee: Siebel Systems, Inc.

Title: VALUE DIAGNOSTIC TOOL

Application No.: 10/661,877 Filing Date: September 11, 2003

Examiner: Candice D. Carter Group Art Unit: 3629

Docket No.: OIC0224US Confirmation No.: 8772

Austin, Texas April 13, 2009

Mail Stop Amendment Commissioner for Patents P. O. Box 1450 Alexandria, VA 22313-1450

## RESPONSE TO NON-FINAL OFFICE ACTION

Dear Sir:

This paper is responsive to the Office Action dated January 12, 2009, having a shortened statutory period expiring April 12, 2009, setting a due date of April 13, 2009 (since April 12, 2009 falls on a Sunday). Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

No Amendments to the Specification are presented in this paper.

No Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

No Amendments to the Drawings are presented in this paper.

Remarks begin on page 12 of this paper.